

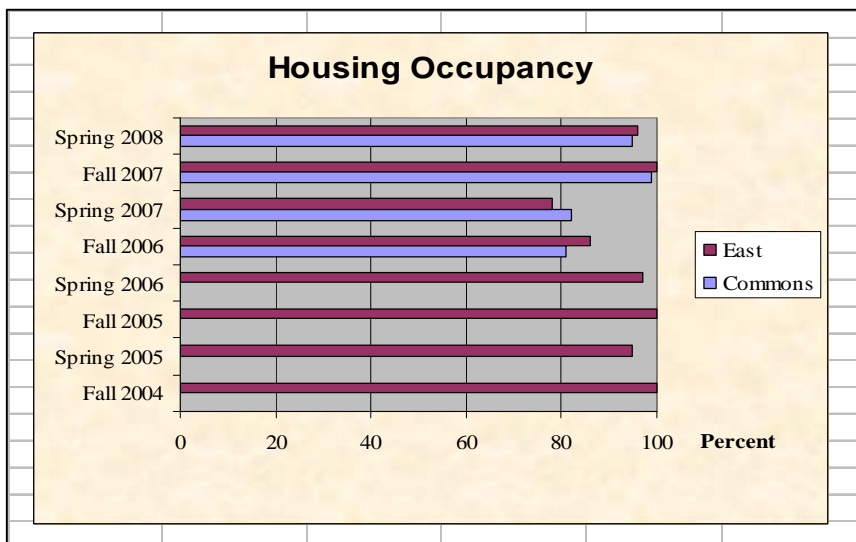
2007-2008

Student Development Office of Student Housing

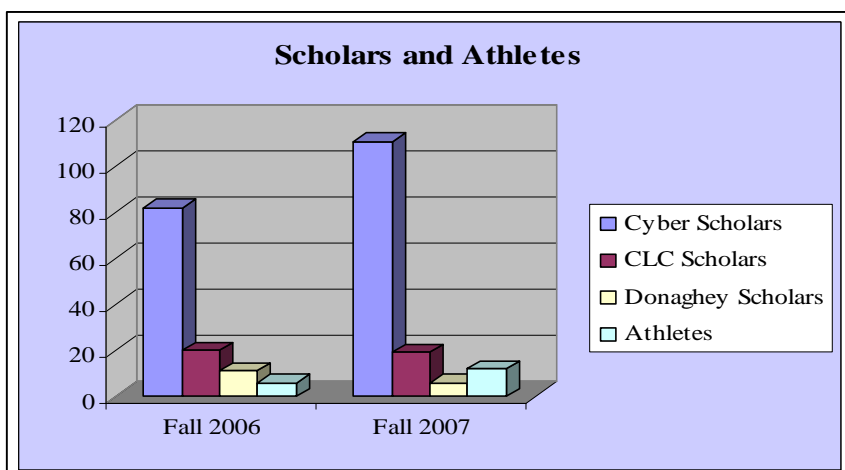
Educational &
Student Services

Meeting Institutional Challenges

- ◆ Housing served many students and campus guests through partnerships with campus departments as well as the city of Little Rock. As a result, occupancy was high and revenues were good.
- ◆ Telephone instruments were installed in every living space for inclusion in the Crisis Alert Notification System. Housing lockdown procedures were implemented.



Occupancy averaged 90% overall for the first two years of increased capacity.



Housing outreached to a number of departments offering reserved space. EIT continues to lead the way with the most residential scholars.

1

2007-2008

Student Development Office of Student Housing

Educational & Student Services

Enhancing Quality of Campus Life



A new volleyball court offered students more opportunities to socialize outside.

- ◆ Housing supports UALR athletics by hosting pep rallies featuring Coach Shields and the Trojans.



- ◆ Promoted RUCKUS as a legal, free music download service.

- ◆ Four days of opening activities included a cookout featuring Alice 107.7 radio station broadcasting live from campus.



The annual Haunted Hall was a big hit on campus and in the community drawing a big crowd.



Dodgeball at the Fieldhouse was a popular program.



The C-Store is a popular gathering spot with the comfortable seating area.

2007-2008

Student Development Office of Student Housing

Educational & Student Services

Noteworthy Unit Activities

- ◆ Housing was awarded "best of the best" in the Assessment Expo Poster Exhibit for incorporating assessment of student learning outcomes into decision-making and development.
- ◆ North and South Hall fire alarm notification systems were merged and programmed to sound on both building panels as well as the Housing Office with updated Fire Panel Repsonse Procedures.
- ◆ Began replacing exterior doors at University Courts Apartments.
- ◆ Housing requested from Physical Plant the removal of two vacant properties that were no longer rentable due to unstable foundations, costly wiring upgrade and asbestos siding repair needs.
- ◆ Instituted on-line staff evaluation using Survey Monkey.
- ◆ Installed custom 76" shower curtains in East Hall to contain water displacement.
- ◆ Commissioned the EBI Resident Survey for the second year in a row. Priorities are safety, and learning outcomes related to student personal interactions.
- ◆ Replaced the ice machine in East Hall after 16 years of dedicated service.
- ◆ Summer conference groups included Cheer Camps, Mid South, APSI Teachers, AVAA, Under Armour Bass Tournament, PepNet South, EIT Engineering Scholars, South African Karate Team, Wisconsin Soccer team, and the Rwandans.
- ◆ Hosted ACUHO-I web conference on Crisis Planning.
- ◆ DPS Night Patrol, Housing Commons Night Managers and on-call Community Advisors kept a watchful eye during the evenings, resulting in fewer disruptive incidents.
- ◆ Began conversion of departmental web site to Word Press.
- ◆ Authorized issuing a Housing Master Key to DPS.
- ◆ Created Assistant Director of Housing for Facilities non-classifieds position to coordinate supervision of maintenance and custodial workers.

Housing awarded "best of the best" in the UALR Assessment Expo Poster Exhibit.



Marketing efforts to utilize branded items.

EBI Survey provides benchmark data.

Housing experiences full summer conference season.

1

2007-2008

Student Development Office of Student Housing

Educational & Student Services

Challenges and Opportunities

- ◆ Major East Hall renovations included total paint of ceilings, walls, door frames, and bathroom cabinets. Hallway doors were revarnished and new kick plates were added. Corian tops were installed in window sills. All vent registers were replaced.



- ◆ First reported case of MRSA occurred in North Hall.
- ◆ Use and payment for off duty DPS officers presented payroll challenges.
- ◆ Coleman Place launched a direct marketing assault on student residents which included vandalizing University property.
- ◆ Noticed an increase in thefts in the apartments as students seem reluctant to lock their doors.
- ◆ Partnered with International Office to coordinate arrival schedules of new International Students.
- ◆ Stepped up enforcement of visitation policies in the apartments after several incidents of East Hall residents found hanging out in the common areas with no apparent host.
- ◆ Smoking in the South Plaza prompted increased attention to cleanliness as well as disposal strategies for cigarette debris.
- ◆ Using WER Architects, accomplished modified exterior doors to prevent activating the door sensor from the outside.
- ◆ Denied Core Key request from Physical Plant requires continued dependence for basic support of key needs.
- ◆ Complications continued with the on-line housing application and deposit payment system. Deactivated the option and generated a formal request for Computing Services to address the problems.



First total paint job in East Hall in 16 years completed.



Old Vent



New Vent

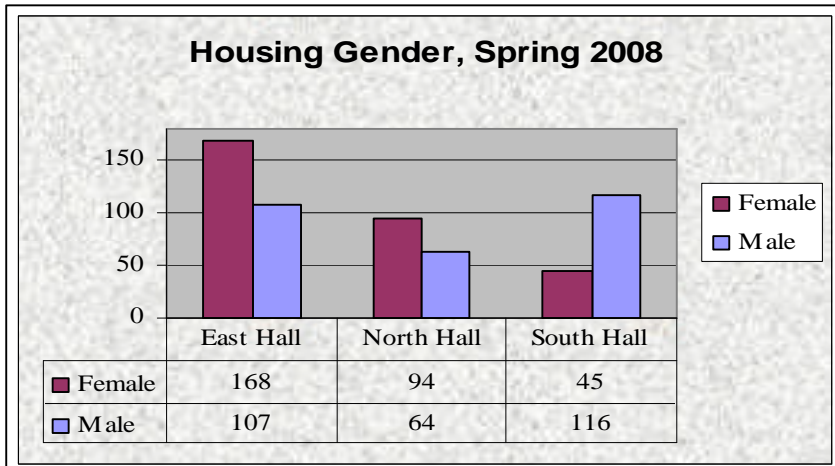


Continued to be dependent on Computing Services and Physical Plant for some basic service needs.

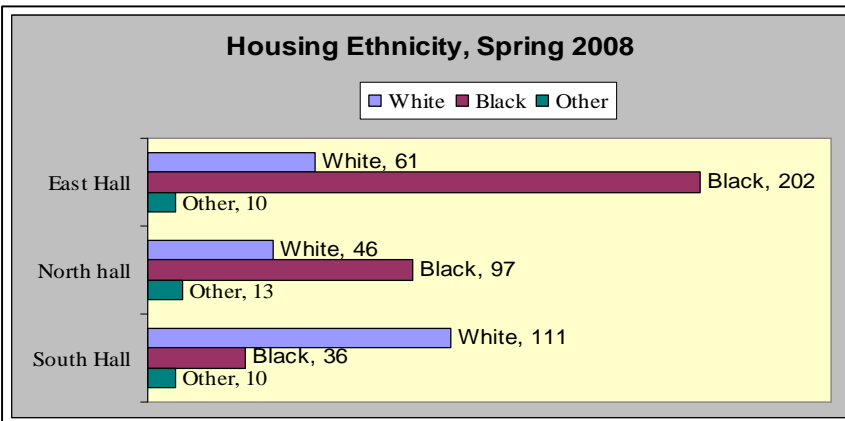
Student Development Office of Student Housing

Educational & Student Services

Trends and Implications



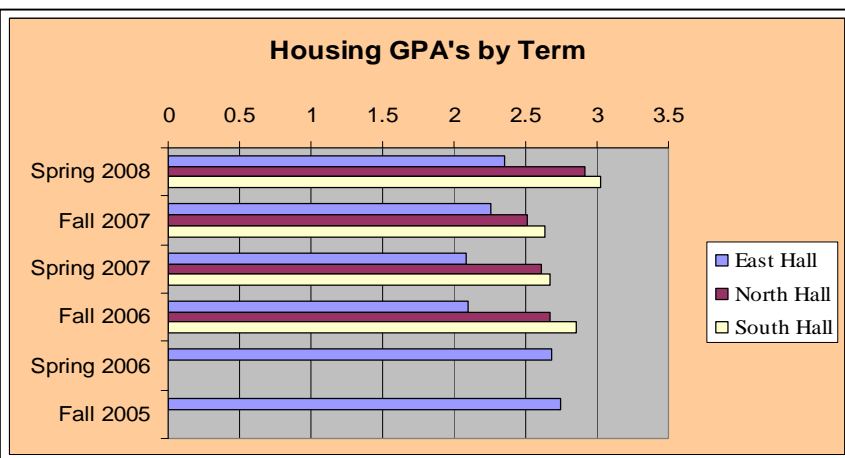
Males represent 48% of the housing population, up 1% from Fall 2007.



Campus Housing Ethnicity:

- 57% Black residents
- 37% White residents
- 6% Other residents

While the "other" category stayed the same, the Black residents were up 4% and the White residents were down 4% overall from Fall 2007.



South Hall had the highest GPA, followed by North Hall then East Hall.

1