Hello, My name is \_\_\_\_\_\_\_\_ and I'm calling from the University of Arkansas at Little Rock. May I please speak with «FNAME»?

If Resp: Hi «FNAME». I'm calling to include you in an interview about your experience since graduating from UALR, as well as your thoughts on how the university prepared you for the job market.

CONTACT INFO:

Cindy Bennett

Survey Research Center Director

501-569-8559

VOICEMAIL:

"Hello, I'm [NAME] calling from the University of Arkansas at Little Rock for a research survey. We'll call back later."

INFORMED CONSENT

You don't have to answer any question you don't want to, and you can end the interview at any time. The interview takes only about 5 minutes and any information you give me will be confidential. UALR will keep your phone number in case we need to verify a response but we will delete your name from the record and the final analysis will not be connected to you in any way. The results will be presented at a group level. If you have questions about this survey, I will provide you with a telephone number for you to call to get more information.

In general, how satisfied are you with your UALR education with regard to . . .

1. Quality of instruction in your major field? Would you say . . .

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

2. Quality of instruction outside of your major field? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

3. [How about. . .] Interaction with faculty outside of the classroom?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

4. [How about. . .] Assistance by faculty in pursuing your career?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

5. [How about. . .] Assistance in finding employment?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

6. [How about. . .] Academic advising?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

7. [How about. . .] Your readiness for a career?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

8. [How about. . .] Your readiness for advanced education?

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

For the next set of questions, please tell me how you would rate yourself on each of the following abilities. How about . . .

9. Oral Communication Skills? Would you say . . .

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

10. [How about . . .] Written Communication Skills? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

11. [How about. . .] Decision and problem solving skills? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

12. [How about. . .] Planning and organizing skills? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

13. [How about. . .] Analytical and research skills? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

14. [How about. . .] Adaptability to manage multiple priorities? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

15. [How about. . .] Knowledge of your degree content area? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

16. [How about your. . .] Technical skills associated with your degree? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

17. [How about your. . .] Ability to collaborate with others? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

18. [How about. . .] Work ethic and professionalism such as attendance, dress, and attitude? [Would you say . . .]

1 Excellent

2 Very Good

3 Good

4 Fair, or

5 Poor

7 Don't know

9 Refused

8 Not Applicable

For the next set of questions, please tell me how satisfied you are with UALR's contribution to the development of your skills and abilities. . .

19. Oral Communication Skills? Would you say . . .

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

20. [How about . . .] Written Communication Skills? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

21. [How about. . .] Decision and problem solving skills? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

22. [How about. . .] Planning and organizing skills? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

23. [How about. . .] Analytical and research skills? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

24. [How about. . .] Adaptability to manage multiple priorities? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

25. [How about. . .] Knowledge of your degree content area? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

26. [How about your. . .] Technical skills associated with your degree? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

27. [How about your. . .] Ability to collaborate with others? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

28. [How about. . .] Work ethic and professionalism such as attendance, dress, and attitude? [Would you say . . .]

1 Extremely Satisfied

2 Very Satisfied

3 Moderately Satisfied

4 Slightly Satisfied

5 Not at all Satisfied

7 Don't know

9 Refused

8 Not Applicable

29. After graduation, did you try to get employment related to your degree?

1 Yes

2 No

7 Don't know

9 Refused

3 Other (specify) «»

30. Which of the following best describes your current employment status?

1 Employed full-time working more than 30 hours/week

2 Employed part-time working less than 30 hrs/week

3 Self-employed

4 Unemployed (Seeking employment)

5 Homemaker

6 Student

7 Unable to work

777 Don't know

999 Refused

31. Is your current position directly related to your degree?

1 Yes

2 No

7 Don't know

9 Refused

8 Other «»

Thinking about the people you know professionally, in general, how would you rate UALR graduates compared to graduates from other colleges and universities in the following abilities . . .

32. Verbally communicating thoughts and ideas? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others grads

4 Don't know/Unknown

9 Refused

33. Leveraging the strengths of others? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others gradsgrads

4 Don't know/Unknown

9 Refused

34. Demonstrating professional & ethical behavior? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others grads

4 Don't know/Unknown

9 Refused

35. Communicating thoughts and ideas clearly through written communication? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others grads

4 Don't know/Unknown

9 Refused

36. Locating and synthesizing information? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others grads

4 Don't know/Unknown

9 Refused

37. Working in diverse social and cultural situations? Would you say . . .

1 UALR Grads are BETTER than other grads

2 UALR Grads are SAME as other grads

3 UALR Grads are NOT AS GOOD AS others gradsads

7 Don't know

9 Refused

38. What type of organization do you work for?

1 State Government

2 Local Government

3 Federal Government

4 Non-Profit

5 Private Business/Company

777 Don't know

999 Refused

6 Other «»

39. To your knowledge, what is the average starting salary for a college graduate in an entry-level position at your place of employment?

4 Less than 25,000

5 25,001 - 35,000

6 35,001 - 45,000

7 45,001 - 55,000

8 55,001 - 65,000

9 65,000 +

777 Don't know

999 Refused

We are interested in conducting a supplemental survey with organizations that employ UALR graduates. Please provide us the name of the organization where you are employed and name of a management person you believe has knowledge and opinions about UALR and it's programs. We are only interested in your employer's opinion of UALR as a whole. Your name will not be associated in any way with this supplemental survey.

EMPLOYER/ORGANIZATION

CONTACT PERSON

PHONE NUMBER

That was my last question. We appreciate your time and cooperation. Everybody's information will be combined to give us a better understanding of the experience of UALR graduates. Thank you and have a nice day.

CONTACT INFO:

Cindy Bennett

Survey Research Center Director

501-569-8559