# **GasPOS, Inc. Is looking to fill the following positions:**

* Entry Level Support Technician (non-degreed & hourly positions considered)
* Jr./Associate Programming Specialist (degreed preferred, but not required)

# **What you’ll do**

* Responding to queries via chat, email, or phone
* Training other staff members on troubleshooting and diagnosing problems
* Writing, editing, and revising training manuals for new and updated software and hardware
* Providing technical assistance for questions and problems
* Resolving problems with networks and other computer systems
* Diagnosing system errors and other issues
* Following up with customers to ensure full resolution of issues
* Requesting feedback and/or monitoring calls and other methods of correspondence to improve training methods
* Running reports to analyze common complaints and problems
* Installing or changing software to fix issues
* Remotely accessing hardware or software for clients to make changes and fix problems
* Developing new technologies including online Web presence, payment processing and reports
* Ability to work some after-hours & third-shift support shifts will be given special consideration

**What you’ll work with**

* **Web -** HTML, .Net Core, CSS, Javascript, WordPress, Joomla, Content Management Systems (CMS)
* **Visualization & Reporting-** Tableu, SSRS, Power BI, Telerik Reporting, Quickbooks
* **Software-**  Microsoft SQL Server, C#, JavaScript, Python

# **About GasPOS**

Gas Pos is a fast-growing payments startup enabling gas stations and truck stops to accept card payments across the US. As fuel industry's first as-a-service payment solution, the Gas Pos point of sale is vastly more affordable and more functional than legacy options, while fully compatible with incumbent fuel card networks such as FleetCor's Comdata and Wex's EFS. Founded in Birmingham, AL in 2015 by Joshua Smith and Nannette Smith, it rose to prominence after launching a solution that allowed truck stops to circumvent punitive merchant fees from incumbent fuel card networks. Now headquartered in Little Rock, AR, Gas Pos supports hundreds of merchants in dozens of states and is processing tens of millions of dollars in transaction volume monthly.

Please e-mail your resume to hr@gaspos.co