

## Whitelabel Error Page

This application has no explicit mapping for /error, so you are seeing this as a fallback.

Wed Dec 20 20:08:47 CST 2023

There was an unexpected error (type=Unauthorized, status=401).

Authentication Failed: Error validating SAML message

### How to fix this and see your degree plan (again):

**First: These steps will close this screen. SO: open a different browser and pull up this page so you know how to proceed.**

**1. Log out (sign out) of your @ualr email. Log out — not close tab!**

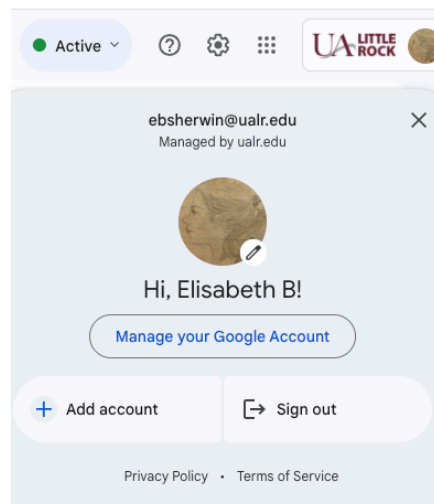
#### HOW TO LOG OUT:

Then —

**2. Close your browser**

**3. Re open your browser**

**4. Re-sign in to your @ualr email!**



Step 1 to log out

Step 2 to log out