**Regional 5-Cities Recycling Survey Questionnaire**

**INTRO**

Hello, I'm \_\_\_\_\_\_\_ calling from UALR for the Pulaski County Recycling Program. We are doing a short survey asking select county residents about recycling practices. We aren't trying to sell you anything. Your phone number has been chosen randomly to be included in the study.

CONTACT INFO:

Carol Bevis

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Recycling Coordinator

**Screener** **Qs**

First, what city in Pulaski County do you live in?

1 Little Rock

2 North Little Rock

3 Sherwood

4 Maumelle

5 Jacksonville

6 Other (includes Don't Know and Refused)

Do you live in a single family house?

Do you live in a duplex, a triplex or a four-unit dwelling?

Is your four-unit dwelling part of a larger collection of apartment buildings that share common grounds and amenities?

**INFORMED CONSENT**

Before we get started, we want you to know that the information you provide will be kept confidential. The survey will take only a few minutes.

It is important for the quality of this survey that I read the questions and all the possible answers so that we can make sure we get your best answer.

**Q1.** First, what environmental problems concern you most?

OPEN RESPONSE

**Q2** How concerned are you about the amount of garbage Pulaski County households produce? Would you say you are . . .

1 Very concerned

2 Somewhat concerned

3 Not too concerned

4 Not at all concerned

7 Don't know

9 Refused

To the best of your knowledge, please tell me whether these items are ok to recycle. How about . . .

**Q3.** Magazines, junk mail, and mixed paper

**Q4.** Plastic, such as bottles and food containers

**Q5.** Cardboard

**Q6**. Plastic grocery bags

 1 Yes

 2 No

 7 Don't know

 9 Refused

**Q7.** Do you have a recycling container at your residence?

1 Yes

2 No

7 Don't know/Unsure

9 Refused

**Q8.** How often do you recycle? Would you say . . . every time there is a recycling pickup . . .some of the times there is a pickup . . .rarely . . .or never?

1 Every time

2 Some of the time

3 Rarely

4 Never

7 Don't know

9 Refused

**Q8a** Can you please tell your main reason or reasons for choosing to not recycle?

OPEN RESPONSE

**Q9** How likely would you be to (recycle more items/recycle more/start recycling) if you were to receive cash back or discount coupons?

1 Very likely

2 Somewhat likely

3 Not too likely

4 Not at all likely

7 Don't know

9 Refused

**Q10** What prevents you from recycling more items or more often?

OPEN RESPONSE

**Q11** When you do recycle, is your container overflowing, full, three-fourths full, half full, about a quarter full or less than a quarter full?

1 Overflowing

2 Full

3 Three-quarters full

4 Half full

5 Quarter full

6 Less than a quarter full

7 Don't know

9 Refused

8 Other/Not applicable «»

**Q12** How satisfied are you with your current recycling services?

Would you say . . .

1 Very satisfied

2 Somewhat satisfied

3 Somewhat dissatisfied

4 Very dissatisfied

7 Don't know

9 Refused

8 Other «»

**Q13** What is the main cause for your dissatisfaction?

OPEN RESPONSE

I have a short list of items - please tell me if YOU personally recycle the item in your recycling container and about how often . . .

How about . . .

**Q14** Magazines, junk mail, and mixed paper? Would you say you recycle these items every time there is a recycling pickup, some of the time there is a pickup, rarely, or never?

**Q15** Glass, such as bottles and jars?

1 Every time

2 Some of the time

3 Rarely

4 Never

7 Don't know

9 Refused

**Q16** Metal, tin, and aluminum cans?

**Q17** Plastic, such as bottles and food containers?

**Q18** Plastic grocery bags?

**Q19** Electronic equipment and parts from computers or phones?

**Q20** Greasy pizza boxes?

**Q21** If you wanted more information about recycling services in your city, where would you go to get the information?

OPEN RESPONSE

Finally, I'd like to ask you a few questions for research purposes only. Your answers are confidential.

**Q22.** I need to verify, are you male or female? (Interviewer: READ question)

1 Male

2 Female

7 Don't know

9 Refused

**Q23** What is your age?

OPEN RESPONSE

**Q24** Are there any children under the age of 18 living in your household either full-time or part-time?

1 Yes

2 No

7 Don't know

9 Refused

**Q25** What are their ages?

1 Under 5 years

2 5 to 12 years old

3 13 to 17 years old

7 Don't know

9 Refused

**Q26** Thinking about your decision to recycle or not, would you say that your

[child has/children have] a lot, a little or no influence in your decision?

1 A lot

2 A little

3 No influence

7 Don't know

9 Refused

**Q27** Which one or more of the following do you consider your racial or ethnic category?

1 White

2 Black

3 Hispanic

4 Asian

5 Native Hawaiian or other Pacific Islander, or

6 American Indian or Alaskan Native

7 Don't know

9 Refused

**Q28** Do you have any comments you would like to pass along to the Pulaski County Recycling Program?

888 NOTHING

777 DON'T KNOW

999 REFUSED

**Q29** And the last question, if you added together the yearly income, before taxes, of all the members of your household for last year, 2015, would the total be . . .

Less than $25,000?

Less than $35,000?

Less than $50,000?

Less than $75,000?

Less than $100,000?

Less than $20,000?

Less than $15,000?

Less than $10,000?

1 Yes

2 No

7 Don't know

9 Refused

Thank you. That was my last question. All responses will be combined and the group results will be used to better understand the Pulaski County Recycling Program.