

## **CURRICULUM VITA**

**Jerry G. Stevenson, Ph.D.**

**Professor of Public Administration and Graduate Coordinator,  
School of Public Affairs  
College of Humanities, Arts, Social Sciences, and Education  
University of Arkansas at Little Rock**

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### **EDUCATION**

Ph.D., 1985

Public Administration

University of Georgia

Department of Political Science

Athens, GA 30602

Dissertation: "Personal Covariants of Psychological Burn-Out in Field  
Units of a Federal Agency: Social Support and Physical Symptom".  
(chair, Dr. Robert T. Golembiewski)

Major Areas: Organizational Behavior/Organizational Change  
Human Resource Management  
Mental Health Policy

M.S.W., 1973

Mental Health Administration

Graduate School of Social Work

University of Georgia

Athens, GA 30602

A.B., 1970

Social Work

University of Georgia

Athens, GA 30602

### **EMPLOYMENT HISTORY**

2014-Present

UA Little Rock

School of Public Affairs

Graduate Coordinator,

Master of Public Administration

Program

Coordinator, Graduate Certificate in  
Nonprofit Management

	Coordinator, Graduate Certificate in Conflict Management
	Co-Director, Arkansas Public Administration Consortium University of Arkansas at Little Rock
2013-2014	Interim Associate Dean College of Professional Studies University of Arkansas at Little Rock
2012-2013	Dean of Extended Programs University of Arkansas at Little Rock
2011-2013	Associate Vice Chancellor for Extended Programs & International Affairs University of Arkansas at Little Rock
2006-2011	Associate Vice Chancellor for Academic Affairs & International Affairs University of Arkansas at Little Rock
2001-2005	Associate Vice Chancellor for Academic Affairs/Faculty Development and Administration University of Arkansas at Little Rock
1997-2000	MPA Coordinator & Professor of Public Administration Graduate Program in Public Administration, Institute of Government University of Arkansas at Little Rock
1993-1997	MPA Coordinator & Associate Professor of Public Administration Institute of Government University of Arkansas at Little Rock

1989- 1993	Assistant Professor of Public Administration, Institute of Government University of Arkansas at Little Rock
1986-1989	Assistant Professor of Public Administration & Director of Public Service Internships University of Toledo
1984-1986	Visiting Assistant Professor of Political Science University of Georgia

## **COURSES TAUGHT**

### *Undergraduate*

American National Government  
Introduction to Public Administration  
Public Personnel Administration  
Municipal and Non-Profit Budgeting

### *Graduate*

Organization Theory for Public & Nonprofit Organizations  
Human Resource Management in the Public & Nonprofit Sector  
Public Organization Change and Development (developed course)  
Public Personnel Problems and Issues (developed course)  
Administrative Leadership & Public Management (developed course)

## **ACADEMIC RESEARCH**

### **(1). Books Published:**

(1998) *Cases and Applications in Nonprofit Management*, Itasca, IL: F.E. Peacock (co-author).

(1997) *Cases in Public Management, 5th Edition*, Itasca, IL: F.E. Peacock. (co-author; *translated into Chinese*)

(1986). *Stress in Organizations: Toward a Phase Model of Burn-Out*, New York: Praeger. (co-author).

### **(2). Book Chapter:**

(2001) "Long-Term Care and the New Millennium," in *Women as They Age*, 2<sup>nd</sup> Edition. J. Dianne Garner and Susan O. Mercer, editors: 165-178.

**(3). Publications:**

- (2005) "Sustaining a Best-Care Practice in a Nursing Home," *Journal for Healthcare Quality*, 27(4): 5-16.
- (2000) "A Conceptual Framework for Achieving High-Quality Care in Nursing Homes," *Journal for Healthcare Quality*, 22(4): 31-36.
- (1995). "Testing for Drugs: Bathrooms or Barbershops?" *Public Personnel Management*, 24(4): 467-474.
- (1994). "Employee Burnout and Perceived Social Support," *Journal of Health and Human Resources Administration* 16(3): 350-367.
- (1992). "Teaching MPA Interns: The Arkansas Experience," *Proceedings of the Fifteenth National Conference on Teaching Public Administration*, Charleston, South Carolina, 447-458.
- (1988). "Centrality of Burnout in a Public Agency: Multiple Measurements Supporting Common Conclusions," *Review of Public Personnel Administration* 9 (1): 23-44.
- (1988). "Public Service Internships: Some Challenges, Benefits and Problems," *Proceedings of the Eleventh National Conference on Teaching Public Administration*. Atlanta, Georgia: Georgia State University, pp. 219-225.
- (1985). "Profiling Acute vs. Chronic Burnout I: Theoretical Issues, A Surrogate and Elemental Distributions," *Journal of Health and Human Resources Administration*. 8(2), 107-125.
- (1984). "Symptoms of Physical Distress and Psychological Burnout," In L.R. Moise (Ed.), *Organizational Policy and Development*, Volume II, Louisville, Ky.: Center for Continuing Studies, University of Louisville: 71-86.
- 1984). "Social Support and Psychological Burn-Out," In L.R. Moise (Ed.), *Organizational Policy and Development*, Volume II, Louisville, Ky.: Center for Continuing Studies, University of Louisville: 106-122.
- (1984). "Sex and Other Demographic Differences in Burn-Out," In L.R. Moise (Ed.), *Organizational Policy and Development*, Volume II, Louisville, Ky.: Center for Continuing Studies, University of Louisville: 87-105

**(4). Research Grants and Contracts**

Writing grants and contracts is an extension and practical application of my scholarship. My most successful grant (**\$2,690,059**) represented two years of collaboration between the Department of Nursing at UAMS, the School of Social Work and the Institute of Government at UALR. Nursing home care consumes 12% of our national health care expenditures and yet serious concerns remain about the quality of care provided in these settings. This five-year study holds the promise of improving care in nursing homes by testing an organizational- level change intervention to sustain the use of nursing care best practice protocols and thus improves the quality of care. One reviewer noted that

the project also has strong implications for other types of health care organizations as well as long term care facilities.

A contract I developed between the City of Mountain Home and the Institute of Government resulted in designing and implementing a personnel and compensation system for city employees. I was able to involve our graduate assistants and students from my human resource class in this project.

Since returning as the MPA Graduate Coordinator, I've been able to secure several externally funded grants/contracts to support our MPA students:

- (Funded) Arkansas Foundation for Medical Care \$36,996)
- (Funded) National Guard Association of Arkansas (\$24,664)
- (Funded) Mayor's Office, City of Bryant, Arkansas, 2019 (\$12, 210)
- (Funded) National Guard Association of Arkansas, 2019 (\$12,210)
- (Funded) Arkansas Foundation for Medical Care, 2019 (\$12,210)
- (Funded) UA Little Rock's University District, 2019 (\$12, 210)
- (Funded) Mayor's Office, City of Bryant, Arkansas, 2018 (\$12, 210)
- (Funded) UA Little Rock's University District, 2018 (\$12, 210)
- (Funded) National Guard Association of Arkansas, 2018 (\$12,210)
- (Funded) Arkansas Foundation for Medical Care, 2018 (\$12,210)
- (Funded) Mayor's Office, City of Bryant, Arkansas, 2017 (\$12, 210)
- (Funded) UA Little Rock's University District, 2017 (\$12, 210)
- (Funded) City of Little Rock, Department of Housing and Planning, 2017 (\$12,210)
- (Funded) National Guard Association of Arkansas, 2017 (\$12,210)

#### Other grants

- (Funded). National Institutes of Health, *Partnership Model for Sustaining Best Practices*, National Institute of Nursing Research, Bethesda, MD: May, 1995 (\$2,690,059 with Drs. Beck, Heacock and Mercer)
- (Funded). City of Mountain Home, *A Job Classification & Compensation Plan*, 1989-90. (\$4, 134) (with Dr. R. Robertson).
- (Funded). City of Toledo, *City Council M.P.A. Internship Program*, 1987 & 1988. (\$12,400).
- (Funded). Georgia Division of Mental Health and Mental Retardation, *Adolescent Behavioral Project: Developing Peer-Group Counselors*, 314D Grant Project, 1976, Atlanta, Georgia. (\$67,540).
- (Funded). National Institute of Drug Abuse, *Griffin-Area Drug-Free Treatment Center*, Staffing Grant, 1975, Washington, D.C. (\$146,6750).
- (Funded). National Institute of Mental Health, *Griffin-Area Community Mental Health Center*, Construction Grant, 1976. Washington D.C. (joint project). (\$977,312).

**Professional Memberships**

- American Society for Public Administrators (ASPA)
- Network of Schools of Public Policy, Affairs and Administration (NASPAA)
- Arkansas City Managers Association (ACMA)

**Honors & Awards**

- *Faculty Mentor Award*, College of Social Sciences and Communication, 2019
- *Student Advocate Award*, Division of Student Affairs, 2019
- *Administrator of the Year*, UALR Student Choice Awards, 2005
- *Faculty Excellence Award in Research*, College of Professional Studies, 2000
- *Faculty Excellence Award in Teaching*, College of Professional Studies, 1993