



ASSOCIATE VICE
CHANCELLOR FOR
ACADEMIC AFFAIRS

Do not share this memo with students; it will confuse them. You may give students a copy of the flowchart that illustrates the process to them, attached at the end of this memo.

To: Deans, Associate Deans, Chairs, Faculty

From: Erin Finzer, Associate Vice Chancellor for Academic Affairs

Subject: Spring 2022 Main Campus Reinstatement and Special Registration

Date: Friday, January 21, 2022

For Spring 2022, the following procedures will be in place for reinstatement and special registration. For information on administrative moves, please see ualr.edu/records/faculty-staff-resources/administrative-course-move-request/. Students can still register via BOSS for spring terms until the registration deadlines, but please know that there will be one deletion for failure to make financial arrangements that may affect student registration for all spring terms (see Spring 2022 Academic Calendar at ualr.edu/records/calendar/.)

Instructors should attend carefully to their rosters and alert students who are attending but are not on their roster to avoid Special Registration scenarios. Attention to roster maintenance should help reduce problems that arise with Reinstatement and Special Registration, which *negatively impact student success in the course, instructor workload, the flow of the class, financial aid packages, business offices, and institutional credit in the productivity funding formula.*

After a simple description of each process below, an FAQ gives details. **Definitions of terms** and **important dates** for Spring 2022 are included at the end of this memo.

Reinstatement: Student-initiated online form

Process for Reinstatement: Student should log into Boss and click on the following: Student Services? Registration? Course Reinstatement Form to access an online form.

The form will be pre-populated with the courses from which they were deleted. After indicating that they wish to be reinstated in their course(s) and acknowledging their financial and academic responsibilities (see below), they must immediately make financial arrangements with Financial Aid and the Bursar.

- **How Will Students Know What to Do?** Students will be notified by email if they have been deleted for not making financial arrangements to pay for their courses. They should be directed to Records and Registration or Bursar's office.
- **What Instructors Can Do:** Instructors can check their rosters for deleted students and reach out to the student, reminding them of the process. Reinstatement does not require instructor consent.
- **What are students' financial and academic responsibilities for Reinstatement?** Students must acknowledge that they will make financial arrangements by close of business at **5:00 PM on January 31**. They also must acknowledge that they may have missed assignments due to being deleted for failure to meet published deadlines and that *being reinstated into a course is no guarantee that they will be allowed to make up missed assignments*; students should talk to their instructors as soon as possible to address any missing work due to non-payment deletion.
- **Why is the form pre-populated with courses?** This feature is meant to keep students from trying to use Reinstatement as an opportunity to change their schedule. Students can only re-enroll in courses for which they were already registered.
- **Can all students access the Course Reinstatement Form?** No, only affected students will have this option within their Boss accounts, which will be available until **Monday, January 31, at noon**.
- **How does this process work after the student completes the form?** The form is pushed electronically from Records to Financial Aid to the Bursar and back to Records, and the student is notified by email at each stage. When the Reinstatement request is completed, the student is notified. If the student is rejected at any point, they will get a rejection notification that tells them they are being rejected and why, as well as how to **resubmit before noon on January 31**.
- **What if the student tells the instructor/chair that s/he has made financial arrangements but are not showing on roster?** In the case of any questions, the Chair should send an email to provost-specialregistration@ualr.edu.

Special Registration: Instructor-Initiated memo, followed by Associate Dean's vetting and submitting online form

Special Registrations should be extremely rare, well-justified, and completed before Census Day/11th Class Day for Full term (February 1). Late registration negatively impacts student success in the course, disrupts the class, adds to instructor workload, can affect students' financial aid package, and strains business offices. Also, for registrations after Census Day, we receive no credit in the state's productivity funding formula.

Process for Special Registration: Students seeking to add a class for the first time **after late registration closes on January 24** should ask the instructor of the course they wish to add to send a request via email to department chair, who then approves by email and forwards to the Associate Dean. Instructors should include the following information in the memo:

- Student's Name, T-Number, email
- Course Information (Title; Subject Code; Course Number; Course Section; **CRN**)
- Instructor's name and email
- Justification for the Special Registration

- **After the Associate Dean Receives the Memo:** After carefully vetting the request, the AD then submits an online form, available at ualr.edu/records/faculty-staff-resources/. See *Enrollment Updates* section, and select the *Special Registration Request* button to access the online form with the student and course information and justification for late addition. The AD also must agree to the student's being registered despite any registration restrictions (e.g., full class, schedule conflict, missing pre-requisite or co-requisite or level restriction)—*in other words, the AD must vet the request.* The form electronically pushes to a Special Registration Team (representatives from the Provost's Office, Bursar, Records, and Financial Aid) for consideration. Updates will be communicated through the Special Registration Google Group; AD notifies student and instructor of enrollment.
- **Final Special Registration Deadline for Requests to be submitted is February 1. NO EXCEPTIONS are ALLOWED to this EXCEPTION TO THE REGISTRATION PROCESS!**

Definitions

Administrative Move: process for when a student needs to move from one course or section to another. It should not be confused with a Course Withdrawal. The form for Admin Moves is located at ualr.edu/records/faculty-staff-resources/administrative-course-move-request/.

Census Day: For Spring full term, the eleventh day of classes (February 1) on which an official snapshot of enrollment is taken for reporting to the Arkansas Department of Higher Ed (for use in the productivity funding formula, determining program viability, etc.) and the federal government.

Deletion for Non-Payment: standard practice of deleting all non-payers from course rosters to clean up data integrity for Census Day reporting and to ensure payment. **For Spring 2022, this deletion will occur after close of business on January 26.**

Reinstatement: the process of re-enrolling students to classes for which they were deleted for non-payment. For Spring 2022, all students who have not made financial arrangements for their spring coursework by **close of business on January 26** will be deleted from their class rosters that evening.

Special Registration: the *very late* registration of students who were not previously registered in a course prior to the close of Late Registration on January 24. ***Special Registrations should be extremely rare, well-justified, and completed before Census Day (February 1). Late registration negatively impacts student success in the course, disrupts the class, adds to instructor workload, can affect student's financial aid package, and strains business offices.*** Also, for late registrations after Census Day, we receive no credit in the state's productivity funding formula.

Important Dates for Spring 2022 Reinstatement Process

Tuesday, January 18	Spring classes begin (full term, 910, 710, and 510)
Wednesday, January 26	Deletion of non-paying students starts at close of business
Thursday – Monday, January 27-31	Reinstatement by gravity form open
Monday, January 31, by 5 p.m.	Deadline for reinstated students to make financial arrangements with Financial Aid and the Bursar's office
Tuesday, February 1	Census date snapshot of enrollment reported to ADHE

Important Dates for Spring 2022 Special Registration Process

Tuesday, January 18	Spring classes begin (full term, 910, 710, 510)
Tuesday-Monday, January 25-31	Special registration by google group process open
Monday, January 31, by 5 p.m.	Special registration ends for Spring 2022 and all payment requirements for special registration are due.
Tuesday, February 1	Census date snapshot of enrollment reported to ADHE