

**Cholesterol Screening  
Fall 2009**

**Did you find our staff to be professional and friendly?**

Yes – 98.2%

No – 0

Comments: Pleasant, informative

**Were you satisfied with how quickly you were seen?**

Yes – 94.7%

No – 1.8%

Comments: Would have helped if they had more slots available  
A little too long really

**Did you find the information provided useful?**

Yes – 98.2%

No – 0

Comments: None

**Did you like that the screenings were held in Health Services this year?**

Yes – 91.2%

No - 1.8%

Comments: This really was not important to me but I could see where some people may have liked the privacy.  
I'm fine either way.  
Please continue, this screening is very helpful for the employees.  
It is fine, but I prefer in DSC with some refreshments. Get to meet people.  
Didn't matter.  
At the Health Fair, I could do other things while waiting for results.  
It really doesn't matter to me. I'm not worried about privacy so I don't have to be behind a closed door.  
Whatever is easiest for you is acceptable.

**Did you like that the screenings were held over several days versus only on one day?**

Yes – 89.5%

No – 0

Comments: Yes, this is a great feature I hope you continue scheduling this way.  
This allows other options and allowed us more flexibility in choosing times that best fit our schedules.  
One day. I prefer to meet people.  
Was not aware of more than one day.  
Doesn't matter as long as I can get an appointment.  
As long as I can make an appointment and you stick to the appointment time, it doesn't matter whether it's one day or more.  
I would think that multiple days give employees a better chance of fitting the screening into their schedule.

**OTHER COMMENTS:**

It would have been nice to have an on-line registration form.

Great job, very informative; It helps me understand how to improve and keep up with my wellness program.

Everything was much more organized this year.

Excellent benefit.

This is a very helpful resource and I think it makes people more conscientious of their health.

I waited 15 minutes to be seen. With it spread out over multiple days, I would think that showing up on time would translate to being seen on time.

I appreciate the time you took to meet with us privately. I feel the information I received was/is very valuable. Thank you!

Thanks for the wonderful job. I feel that we have a Health Services Dept. that has the interest of UALR staff and students at heart. The new Health Services Director is really to be commended for being on top of things. She has not spared any time to educate UALR community about the H1N1 virus.

I only had to wait 15 minutes. Much better than the hour and ½ I wait last year. Thank you!

I appreciate this service. Staff was friendly, courteous, and helpful.

Great benefit!!!

Am happy to have been encouraged to follow up through Health Services for high blood sugar results. Very friendly and competent staff. I will be back if more services like this are offered.

The staff was very flexible when I showed up early. Thank you Health Services staff!

I was told not to drink water from midnight on. My glucose was high and it was recommended that I schedule another appointment in two weeks in case that was a factor.

I really appreciated the privacy of the room and did not at all miss the frenzy of previous screenings. I was on time for my appointment and was seen promptly. Renae was very friendly and professional. Thank you for running one of the best areas on campus.

Great Service!

Please continue providing this service. I also appreciate having immediate screening results.

The person who did my screening was nice, pleasant, professional and provided information that made me comfortable rather than nervous even though my cholesterol level is more than 200. She is simply good.

It was a great service. Thank you all very much!

EXCELLENT service overall!!!

I'd like to see more of a campaign (in cooperation with UALR Office of Communications) to get more employees signed up for this all important FREE screening. Also follow-up tips for those that test in at-risk ranges, rather than just a pamphlet. It is so important that employees (especially at the lower wage range) are encouraged to take advantage of this screening.

Good job. Great staff at Health Services. I hope you can do the cholesterol screenings over a longer period of time to encourage more people to take part.

I appreciate having this service available.

I love the folks at Health Services. They are kind, professional and very, very helpful. Thank you for providing the wonderful services to help keep us healthy.

Thanks for providing this benefit – I greatly appreciate it!

I'd like to compliment the young lady who saw me – very professional!

Excellent service that really is useful and a true benefit! Thanks!!

The information that was provided was concise as were the results; very self explanatory, and of course, having it over several days helps in signing up for the screening.

This is a wonderful program. Please continue it.

It was a very pleasant and helpful experience. Thanks for providing this service.

Great service to the campus community – thank you.

This is a great service to the UALR community! Thanks so much!